eFile & Serve

Tyler's eFile & Serve solution enables registered users to easily file documents with the court anytime and from anywhere — 24-hours a day, seven days a week. This highly automated, scalable system provides customers the opportunity to transition from an inefficient paper-based process to a streamlined technology-based electronic filing (e-filing) system, which automatically submits documents to the court in "real time". Using this service, users can eliminate unexpected delays, reduce costs, and increase efficiencies.

SEAMLESS INTEGRATION

Accessed securely via the web, users can quickly log in to eFile & Serve and easily file their documents online. The e-filing solution is fully integrated with Enterprise Case Manager. This means any document submitted through eFile & Serve is automatically populated in the case management system once accepted by the court, eliminating the need for manual data entry while providing secure document access to all parties.

POWERFUL AND ADVANCED CAPABILITIES

Streamline filing processes and reduce reliance on paper by providing:

- Access to electronically filed case documents and electronic filings via one centralized location in the system.

- Online credit card transactions and automatic collection of all applicable fees for each filing submitted and accepted by the court, as well as documentation for client billing.

- The ability to view a master list of all parties that currently receive electronic filing service on a particular case.

- Tracking of electronic services history and status for users.

COURT BENEFITS

- **Simplify and streamline file processing**

- **Receive and route documents electronically from a single source**

- **Eliminate paper file management tasks**

- **Reduce operational costs**

- **Improve customer service**

- **Integrate seamlessly with Enterprise Case Manager**

- **Provide safe and secure electronic filing portal**

- **Manage the website and all related hardware and software with Tyler IT**

tyler technologies

EASE OF USE

eFile & Serve is a web-based application that is the most advanced yet simple to use online filing solution available in the marketplace today. Installation requires no unique software, middleware, or hardware to function.

SCALABLE SOLUTION

Tyler's eFile & Serve solution was developed using advanced web-based technology, providing a highly automated, scalable system that enables rapid conversion, aggregation, organization, hosting, and management of massive volumes of data
at high speeds and low cost. The system is an open platform that is fully configurable to your court's specific needs and provides the following functionality:

- **Document Storage**
  Tyler's e-filing solution stores a copy of all documents on our secure servers, while original documents are maintained on the court's system as the official repository. Access to documents via the web is available through our replica database and provides an additional level of security.

- **High Level of Security**
  As with all other Tyler offerings, Tyler's e-filing solution ensures security best practices are in place. From advanced firewalls with application layering and virus protection software to rigorous registration and authorization processes, Tyler employs stringent security procedures. Tyler recognizes Payment Card Industry (PCI) compliancy and ensures that credit card transactions are secure and sensitive data is protected.

By investing in Tyler's eFile & Serve solution, you're gaining core functionality that is seamlessly integrated into the Enterprise Justice product suite that will optimize your filing processes, while reducing operational costs and improving customer service.