

# Supreme Court of Kentucky

2024-12

## ORDER

**IN RE:        GUIDING PRINCIPLES FOR KENTUCKY’S NEW TRIAL CASE  
                 MANAGEMENT SYSTEM**

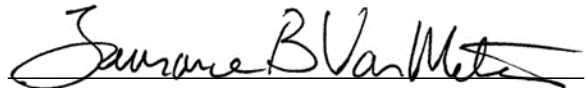
Pursuant to Supreme Court Rule 1.010, in furtherance of the Kentucky eCourt Program vision and as part of the Kentucky Court of Justice’s transition to an electronic record, the Supreme Court hereby adopts these guiding principles for Kentucky’s new trial case management system.

1. Elected officials and KCOJ Personnel will be provided with tools needed to facilitate just, prompt, and safe resolutions of court matters.
2. The implementation of a new trial case management system is an opportunity to standardize court processes statewide and create a technological foundation for future growth and effective operations.
3. Software customization of a new trial case management system will only occur if required by law. This will ensure process uniformity, reduce overall cost, and promote sustainability.
4. Organizational change management is critical to the success of the implementation of a new trial case management system and will require an on-going resource investment.
5. The new trial case management system subcommittee and implementation project teams must include broad representation of the trial courts.
6. A substantial commitment of concentrated time from elected officials and KCOJ personnel will be required for project success.

7. Communication with the vendor will be in a clear, consistent, and uniform approach and only as provided in the new trial case management system contract. Comments, questions, or requests must go through the project manager designated by the Administrative Office of the Courts.

Entered this 12th day of April 2024.

All sitting; all concur.

  
CHIEF JUSTICE